

Learner Workstation Requirements

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(Test your computer at <http://browser.skillport.com/bh/default.asp>)

Hardware Requirements	Notes
Minimum Pentium® 400 MHz CPU Minimum G3 machine for Macintosh®	
Minimum 128 MB RAM	Minimum 256 MB RAM for Macintosh
Minimum video resolution of 800 x 600 with 16-bit color	1024 x 768 recommended
Minimum 56K connection speed	56K or high-speed Internet access recommended with online players
Network connection to the web server via a web browser	
Operating Systems	
32-bit Microsoft® Windows® operating system	Includes Microsoft Windows XP Service Pack 2. Windows 7 is supported. Vista Business, Home and Ultimate are supported including SP1 with and without Aero active. Vista Enterprise is supported. Excludes Windows NT. Note: Users must have Windows Admin privileges to install SkillSoft desktop applications and plug-ins .
Mac OS® X™ – 10.4, 10.5, 10.6	
Supported Browsers	
Microsoft® Internet Explorer® 6.x-8.0	Not supported on the Macintosh operating system.
Firefox® 2.0–3.5.7, 3.6.0	Not supported on the Macintosh operating system.
Safari™ 3.0-4.0	
Recommended Browser Settings	
Enable browser caching	A browser enabled with a pop-up blocker might interfere

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<p>Enable Active Scripting and Scripting of Java™ Applets</p> <p>Enable META REFRESH in IE 6</p> <p>Support JavaScript™ 1.0 and Java™ 1.0.2</p> <p>Support .ZIP, .JAR, or .CAB Java™ Applets</p> <p>Enable Java™ Console</p> <p>Accept Cookies</p>	<p>with the launch of Job Aids, NASBA, Help, SkillBrief windows, and Books24x7. If pop-ups do not display, SkillSoft recommends that you set the blocking tool to "Always allow" for SkillSoft (for example, for sites ending in .skillport.com). For Dialogue Live, you must enable pop-ups.</p>
<p>Third-Party Software and Add-Ons</p>	
<p>Minimum Requirements for Plug-Ins</p> <p>Flash® 6.0 - 10</p> <p>Adobe® Reader® 7.0 and greater</p>	<p>The listed plug-ins are not required in all instances; their use depends upon which content is installed.</p> <p>Windows Systems using Firefox require Flash v7 r19 or higher.</p> <p>Mozilla Firefox 1.6 and 1.7.2 require Flash 7.0r19 and r25 or higher, respectively.</p> <p>SCP 7.x on Macintosh requires Flash 8.x - 9.x to play narrated content.</p>
<p>JRE Support</p>	
<p>Microsoft® JVM™ – Version 5.0.xxxx is supported with Microsoft Internet Explorer® 6.0 and greater</p>	
<p>Sun JRE™ with installed JVM™</p> <p>1.3.1_02 and all updates</p> <p>1.4.0 and all updates</p> <p>1.4.1 and all updates</p> <p>1.4.2 and all updates</p> <p>5.0 (1.5.0) and all updates</p> <p>6.0 (1.6.0) and all updates except u10</p>	<p>JRE 1.6.0_10 is known to have compatibility issues with the SkillSoft Course Player (SCP). As such we would not recommend utilizing this particular version. Note: JRE 5.0_11 and higher is supported on Vista. Vista does not support JVM.</p> <p>Download Java free at http://www.java.com/en/download/index.jsp</p>
<p>MAC® JRE™ – 1.4.2-5.0 Release 6</p>	

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All SkillSoft product releases support the latest fully released version of the Sun JRE.

For a given product release, the tested versions of the Sun JRE are determined as of the date of final sign-off of the software requirements specification. If a Sun JRE is released after the sign-off date, verification is scheduled for the next available product release.

Verification for new versions of the Sun JRE are automatically included as part of ongoing development efforts.

SkillSoft does not formally support any JRE that has not been fully released by Sun.

Incremental updates to the Sun JRE are not expected to present major challenges. If issues with a specific Sun JRE occur, the problems are analyzed to determine the best course of corrective action.

Web Accessibility	
JAWS® 10	For Internet Explorer 7 on Windows XP through Java Accessibility Bridge 2.0.1.
JAWS® 7.10	For Internet Explorer 7 on Windows XP through Java Accessibility Bridge 2.0.1.
JAWS® 6.0, 6.2	For Internet Explorer 6 and greater, supported via Java Accessibility Bridge 1.2.